

College Student Satisfaction and Engagement Survey Guidance 2023-24: Annexes

**SFC Guidance**

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College Student Satisfaction and Engagement Survey Guidance 2023-24: Annexes

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Guidance notes for the completion of the College Student Satisfaction and Engagement Survey: Academic Year 2023-24

FAO:

Principals, Chairs, Finance Directors, Boards of Scotland’s Colleges and the general public

Further   
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# Annex A: Student Satisfaction and Engagement Survey statements

**Leas-phàipear A: Ceistean Suirbhidh mu Thoileachadh is Com-pàirteachadh nan Oileanach**

Student Satisfaction and Engagement Survey

**Suirbhidh Toileachadh is Com-pàirteachadh nan Oileanach**

Colleges are committed to constantly improving the student experience and especially the quality of the learning and teaching. This survey aims to assess student opinion and the answers you give will help improve the learning and teaching provided. Summary information collected from the survey will be forwarded to the Scottish Funding Council who will provide an evaluation of student satisfaction and engagement across the college sector.

Tha colaistean dealasach mu bhith a’ sìor leasachadh saoghal nan oileanach agus gu h‑àraidh mathas ionnsachaidh is teagaisg. Tha an t-suirbhidh seo ag amas air beachdan oileanaich a mheasadh agus bidh na freagairtean agad nan cuideachadh airson leasachadh a thoirt air an ionnsachadh is teagasg a thèid a lìbhrigeadh. Thèid geàrr-fhiosrachadh a fhuaras bhon t-suirbhidh a shìneadh gu Comhairle Maoineachaidh na h-Alba agus bheir iadsan luachadh air Toileachadh is   
Com-pàirteachadh nan Oileanach air feadh roinn nan colaistean.

Please place ONE cross on each line in the box that best describes how much you agree or disagree with each of the statements.

Cuir AON chrois anns gach loidhne sa bhogsa as fheàrr a tha a’ mìneachadh dè cho mòr ʼs a tha thu ag aontachadh no nach eil ag aontachadh ris gach aithris.

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
|  | | **Strongly Agree Aonta mòr** | **Agree Aonta** | **Disagree Eas-aonta** | **Strongly Disagree Eas-aonta mòr** |
| 1 | Overall, I am satisfied with my college experience.  San fharsaingeachd, tha mi riaraichte leis an t-saoghal colaiste agam. | o | o | o | o |
| 2 | Staff regularly discuss my progress with me.  Bidh luchd-obrach a’ bruidhinn rium gu riaghailteach mun adhartas agam. | o | o | o | o |
| 3 | Staff encourage students to take responsibility for their learning.  Bidh luchd-obrach a’ misneachadh oileanaich gus uallach ionnsachaidh a ghabhail orra fhèin. | o | o | o | o |
| 4 | I am able to influence learning on my course.  Is urrainn dhomh buaidh a thoirt air ionnsachadh air a’ chùrsa agam. | o | o | o | o |
| 5 | I receive useful feedback which informs my future learning.  Gheibh mi comhairlean feumail a bheir fios don ionnsachadh agam san àm ri teachd. | o | o | o | o |
| 6 | The way I’m taught helps me learn.  Tha an dòigh-teagaisg na cuideachadh dhomh a bhith ag ionnsachadh. | o | o | o | o |
| 7 | My time at college has helped me develop knowledge and skills for the workplace.  Chuidich an ùine agam aig a’ cholaiste le bhith a’ leasachadh eòlas is sgilean don àite-obrach. | o | o | o | o |
| 8 | I believe student suggestions are taken seriously.  Saoilidh mi gu bheilear a’ gabhail ri molaidhean nan oileanach an da-rìribh. | o | o | o | o |
| 9 | I believe all students at the college are treated equally and fairly by staff.  Saoilidh mi gu bheil an luchd-obrach a’ dèiligeadh ris a h-uile oileanach sa cholaiste air dòigh  cho-ionann, chothromach. | o | o | o | o |
| 10 | Any change in my course or teaching has been communicated well.  Chaidh atharrachadh sam bith sa chùrsa agam no san teagasg a mhìneachadh gu math. | o | o | o | o |
| 11 | The online learning materials for my course have helped me learn.  Bha na stuthan ionnsachaidh air-loidhne airson a’ chùrsa agam nan cuideachadh le ionnsachadh. | o | o | o | o |
| 12 | I feel that I am part of the college community.  Tha mi a’ faireachdainn mar phàirt de choimhearsnachd na colaiste. | o | o | o | o |

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
|  | | **Strongly Agree Aonta mòr** | **Agree Aonta** | **Disagree Eas-aonta** | **Strongly Disagree Eas-aonta mòr** | **Don’t know Chan eil fios agam** |
| 13 | The College Students’ Association influences change for the better.  Tha Comann Oileanaich nan Colaistean a’ toirt deagh bhuaidh air atharrachadh. | o | o | o | o | o |

If you have any other comments about learning and teaching at the college, please write them in the box on the next page.

Ma tha beachd sam bith eile agad mu ionnsachadh is teagasg aig a’ cholaiste, sgrìobh iad sa bhogsa gu h-ìosal.

**Thank you for completing this survey**

**Tapadh leat airson an t-suirbhidh seo a lìonadh**

**Note:** student mode of attendance (m.o.a) data is required to be captured to allow summary results reporting by level and the m.o.a groupings as detailed in Clause 6 of this guidance.

# Annex B1: standard survey statements with additional response symbols

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
| **Student Satisfaction and Engagement Survey (SSES)**  **2020-21** | | **Strongly Agree** | **Agree** | **Disagree** | **Strongly Disagree** |  |
| 1. | Overall, I am satisfied with my college experience. | o | o | o | o |  |
| 2 | Staff regularly discuss my progress with me. | o | o | o | o |  |
| 3 | Staff encourage students to take responsibility for their learning. | o | o | o | o |  |
| 4 | I am able to influence learning on my course. | o | o | o | o |  |
| 5 | I receive useful feedback which informs my future learning. | o | o | o | o |  |
| 6 | The way I’m taught helps me learn. | o | o | o | o |  |
| 7 | My time at college has helped me develop knowledge and skills for the workplace. | o | o | o | o |  |
| 8 | I believe student suggestions are taken seriously. | o | o | o | o |  |
| 9 | I believe all students at the college are treated equally and fairly by staff. | o | o | o | o |  |
| 10 | Any change in my course or teaching has been communicated well. | o | o | o | o |  |
| 11 | The online learning materials for my course have helped me learn. | o | o | o | o |  |
| 12 | I feel that I am part of the college community. | o | o | o | o |  |
|  |  | **Strongly Agree** | **Agree** | **Disagree** | **Strongly Disagree** | **Don’t know** |
| 13 | The College Students’ Association influences change for the better. | o | o | o | o | o |

# Annex B2: survey statements written at SCQF level 3 literacy and with additional response symbols

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
| **Student Satisfaction and Engagement Survey (SSES)**  **2020-21** | | **Strongly Agree** | **Agree** | **Disagree** | **Strongly Disagree** |  |
| 1. | Overall, I am satisfied with my time at college. | o | o | o | o |  |
| 2 | Staff speak to me about how I am doing. | o | o | o | o |  |
| 3 | I am encouraged to work independently. | o | o | o | o |  |
| 4 | Staff listen to my opinion about my course. | o | o | o | o |  |
| 5 | Lecturers tell me how I am getting on, so I can improve my work. | o | o | o | o |  |
| 6 | The way I am taught helps me learn. | o | o | o | o |  |
| 7 | At college, I am taught life and work skills. | o | o | o | o |  |
| 8 | If students have ideas, the college staff listen. | o | o | o | o |  |
| 9 | All students are treated equally. | o | o | o | o |  |
| 10 | I am told about changes to my course. | o | o | o | o |  |
| 11 | Online teaching materials help me learn. | o | o | o | o |  |
| 12 | I am included in what happens around college. | o | o | o | o |  |
|  |  | **Strongly Agree** | **Agree**  **A black and white smiley face  Description automatically generated** | **Disagree**  **A black and white face with a sad face  Description automatically generated** | **Strongly Disagree A black and white face with a sad face  Description automatically generated** | **Don’t know A face with a question mark  Description automatically generated** |
| 13 | The college Students' Association helps make the college a better place. | o | o | o | o | o |

# Annex B3: survey statements written at SCQF level 3 literacy combined with recognisable supporting symbols to aid student understanding

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| **Student Satisfaction and Engagement Survey (SSES)**  **2020-21** | **Strongly Agree**  A black and white smiley face  Description automatically generated | **Agree**  A black and white smiley face  Description automatically generated | **Disagree**  A black and white face with a sad face  Description automatically generated | **Strongly Disagree**  A black and white face with a sad face  Description automatically generated |  |
| Overall, I am satisfied with my time at college.  A black and white smiley face  Description automatically generated |  |  |  |  |  |
| A person and person with different colored circles  Description automatically generatedStaff speak to me about how I am doing. |  |  |  |  |  |
| **Student Satisfaction and Engagement Survey (SSES)**  **2020-21** | **Strongly Agree**  A black and white smiley face  Description automatically generated | **Agree**  A black and white smiley face  Description automatically generated | **Disagree**  A black and white face with a sad face  Description automatically generated | **Strongly Disagree**  A black and white face with a sad face  Description automatically generated |  |
| A silhouette of a head with gears in it  Description automatically generatedI am encouraged to work independently. |  |  |  |  |  |
| A close-up of a person's face  Description automatically generatedStaff listen to my opinion about my course. |  |  |  |  |  |
| A cartoon character holding a pen  Description automatically generatedLecturers tell me how I am getting on, so I can improve my work. |  |  |  |  |  |
| **Student Satisfaction and Engagement Survey (SSES)**  **2020-21** | **Strongly Agree**  A black and white smiley face  Description automatically generated | **Agree**  A black and white smiley face  Description automatically generated | **Disagree**  A black and white face with a sad face  Description automatically generated | **Strongly Disagree**  A black and white face with a sad face  Description automatically generated |  |
| A person in a graduation gown pointing at a certificate  Description automatically generatedThe way I am taught helps me learn. |  |  |  |  |  |
| A grey shopping cart with two wheels  Description automatically generatedA purse and coins on a white background  Description automatically generatedAt college, I am taught life and work skills. |  |  |  |  |  |
| A couple of cartoon characters talking  Description automatically generatedIf students have ideas, the college staff listen. |  |  |  |  |  |
| **Student Satisfaction and Engagement Survey (SSES)**  **2020-21** | **Strongly Agree**  A black and white smiley face  Description automatically generated | **Agree**  A black and white smiley face  Description automatically generated | **Disagree**  A black and white face with a sad face  Description automatically generated | **Strongly Disagree**  A black and white face with a sad face  Description automatically generated |  |
| A drawing of a balance scale  Description automatically generatedAll students are treated equally. |  |  |  |  |  |
| I am told about changes to my course.  A person and person talking  Description automatically generated A close-up of a card game  Description automatically generated |  |  |  |  |  |
| Online teaching materials help me learn.  A person and person using laptops  Description automatically generated A person thinking about a book  Description automatically generated |  |  |  |  |  |
| **Student Satisfaction and Engagement Survey (SSES)**  **2020-21** | **Strongly Agree**  A black and white smiley face  Description automatically generated | **Agree**  A black and white smiley face  Description automatically generated | **Disagree**  A black and white face with a sad face  Description automatically generated | **Strongly Disagree**  A black and white face with a sad face  Description automatically generated |  |
| I am included in what happens around college  A group of people standing together  Description automatically generated A college building with a few buildings  Description automatically generated with medium confidence |  |  |  |  |  |
| The college Students' Association helps make the college a better place.  **SA** |  |  |  |  |  |

# Annex C: Summary Survey Results

|  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- |
| **Mode of Attendance** | **FE Level** |  |  |  |  |  |  |
| **Mode Grouping** | **Group C - Distance/Flexible** |  |  |  |  |  |
| **Survey Sample Number** | **xx** | **Strongly  Agree** | **Agree** | **Disagree** | **Strongly Disagree** | **Don't Know** | **Total Question Response** |
| **Survey Response %** | **xx** |
| **SSES summary question results** | | **23-24** | **23-24** | **23-24** | **23-24** | **23-24** | **23-24** |
| 1. Overall, I am satisfied with my college experience. | |  |  |  |  |  |  |
| 2. Staff regularly discuss my progress with me. | |  |  |  |  |  |  |
| 3. Staff encourage students to take responsibility for their learning. | |  |  |  |  |  |  |
| 4. I am able to influence learning on my course. | |  |  |  |  |  |  |
| 5. I receive useful feedback which informs my future learning. | |  |  |  |  |  |  |
| 6. The way I'm taught helps me learn. | |  |  |  |  |  |  |
| 7. My time at college has helped me develop knowledge and skills for the workplace. | |  |  |  |  |  |  |
| 8. I believe student suggestions are taken seriously. | |  |  |  |  |  |  |
| 9. I believe all students at the college are treated equally and fairly by staff. | |  |  |  |  |  |  |
| 10. Any change in my course or teaching has been communicated well. | |  |  |  |  |  |  |
| 11. The online learning materials for my course have helped me learn. | |  |  |  |  |  |  |
| 12 I feel that I am part of the college community. | |  |  |  |  |  |  |
| 13. The college Students' Association influences change for the better. | |  |  |  |  |  |  |